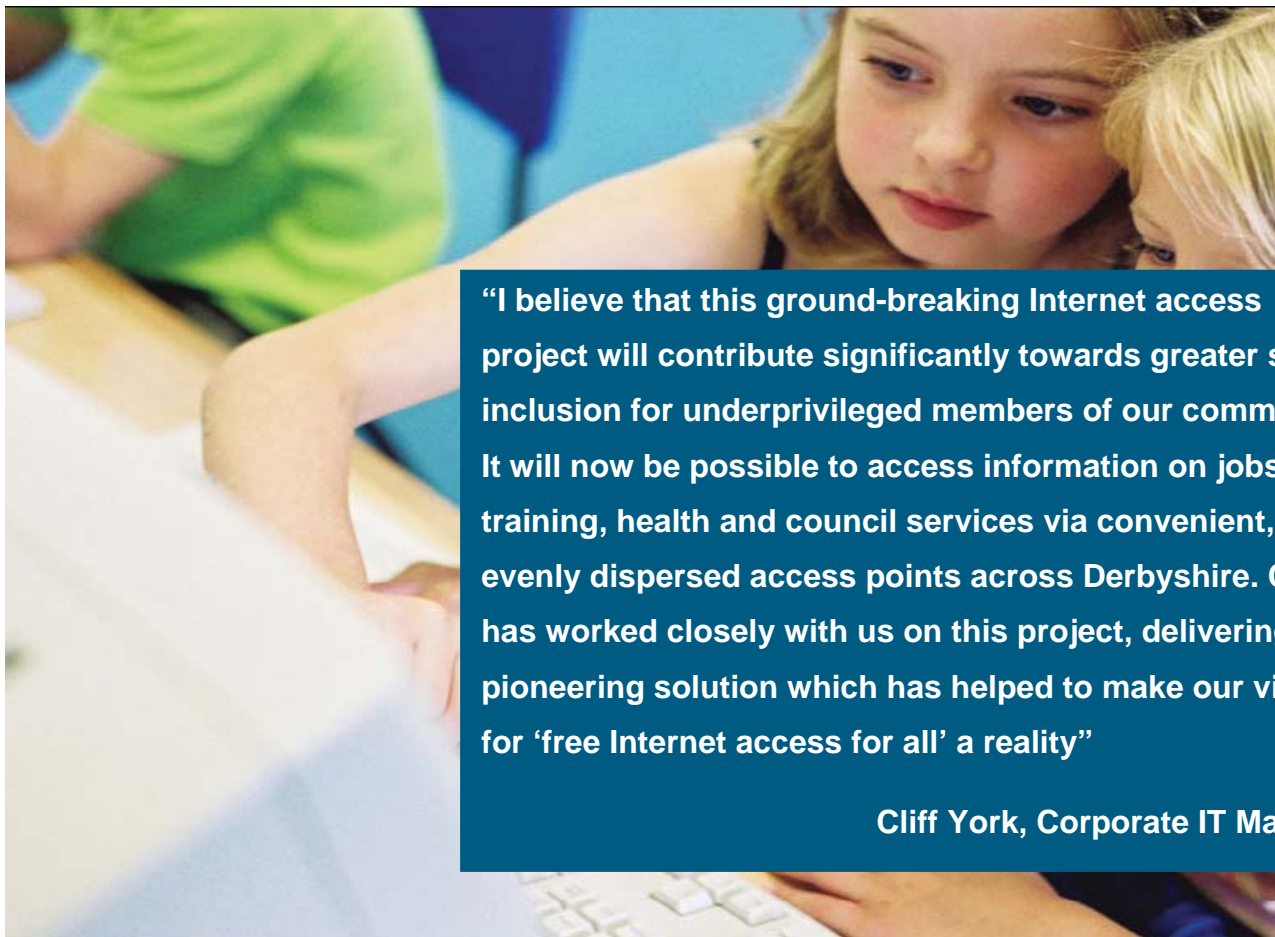


## Derbyshire County Council



**“I believe that this ground-breaking Internet access project will contribute significantly towards greater social inclusion for underprivileged members of our community. It will now be possible to access information on jobs, training, health and council services via convenient, evenly dispersed access points across Derbyshire. Capita has worked closely with us on this project, delivering a pioneering solution which has helped to make our vision for ‘free Internet access for all’ a reality”**

**Cliff York, Corporate IT Manager**

Start date	2003
Term	On-going service provision
Services	Network infrastructure services, including WLAN
Sector	Public Sector: Local Government

### Key Objectives:

- Improve social inclusion in Derbyshire by providing internet access where previously unavailable
- Provide anytime, anywhere and any device access to council systems for staff
- Provide the council with a robust, flexible and secure infrastructure

### Key Results:

- A wide range of services are now accessible to the wider community via readily available internet access
- The creation of a more mobile, flexible and environmentally friendly way of working for council staff
- A fully secure and flexible council wireless network

## Background

Derbyshire County Council provides a multitude of services for local people and visitors alike. These services touch all aspects of daily life including schools and lifelong learning, care for children in need, care for older and disabled people, roads and passenger transport and libraries and trading standards.

Capita IT Services has been Derbyshire County Councils' technology partner of choice since 2003, initially engaged by the council to provide the core network necessary to support major upgrades, and to provide the council with access to the highest qualified technical resources in the industry.

## The Contract

Capita IT Services was appointed by Derbyshire County Council in 2009 to enable the entire population of Derbyshire to get online via community access points in libraries, community centres and residential homes for children and the elderly, over the councils' existing Wide Area Network (WAN).

This project is the first of its kind on such a large scale and will provide everyone in Derbyshire with a gateway to the information society via public internet access points, as a means of social inclusion.

## Benefits

The ground-breaking social inclusion project has further enhanced the existing relationship between Capita IT Services and Derbyshire County Council. The successful implementation of secure Internet access on such a wide scale is a great feat, which will ultimately deliver real and positive change to the people of Derbyshire, as well as Derbyshire County Councils' staff.